The 5-Whys

**Understand the root cause of a problem**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **What is the problem?** | **Why?** | **Why?** | **Why?** | **Why?** | **Why?** |
|  |  |  |  |  |  |

**The root cause of the problem is:**